



## **WEBSITE PRIVACY POLICY AND TERMS OF USE**

Chief Financial Credit Union is committed to protecting information on and within our website with the same due diligence and safety standards practiced in all Chief Financial Credit Union business. This document is designed to help you better understand how we protect and utilize any information gathered.

Chief Financial Credit Union may collect information including:

- User name
- Email address
- Internet Service Provider address (IP address)
- Access time, date and frequency
- Failed login attempts
- Website usage and activity

This information is collected for the purpose of internal reporting of website statistics, website forms, product monitoring and opportunity for improvement of product and service offerings. Information is collected and stored securely; access to the information is limited to select credit union personnel.

### **Use of this Website**

Chief Financial Credit Union strives to maintain accurate and timely information; however, the content contained on this site may not always be accurate, complete or current and may include technical inaccuracies or typographical errors. The content of this website is provided “as is” and “as available” without any warranty, either expressed or implied. Chief Financial Credit Union makes no warranties as to the accuracy or completeness of the information contained on this website.

Decisions based on any information contained on this site are at your sole discretion and responsibility. Changes may be made to the content of this site without notice.

Chief Financial Credit Union and our website vendor control and maintain this site from the United States and make no representation that materials are appropriate or available for use in any other locations.

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### **Limitation of Liability**

Neither Chief Financial Credit Union nor any of its affiliates, agents, employees, or subcontractors shall be liable for any direct, indirect, special, incidental, consequential, punitive, or exemplary damages or losses including lost profits, arising in any way from the information contained or transactions conducted through this website. Chief Financial Credit Union is not liable for any damages or losses that may be caused to any equipment and other software due to any viruses, defects, or malfunctions in connection with access or use of this website.



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### **Email**

Chief Financial Credit Union strongly advises that you do not send confidential information to us via email. Email is not a secure channel to send any communication that is sensitive or includes personal information, such as: account numbers, credit card numbers, personal identification numbers, social security numbers or date of birth.

### **Children**

The online account opening and lending services features of the Chief Financial Credit Union website are not designed or directed toward children under the age of 13. We strongly discourage that these individuals do not provide personal information through this website and do not knowingly collect information from children. For more information about the Children's Online Privacy Protection Act (COPPA), please visit the Federal Trade Commission website at [ftc.gov](http://ftc.gov).

### **Cookies**

The Chief Financial Credit Union website uses a feature of your internet browser called a "cookie" – files placed within the browser on your computer's hard drive by a website server. These cookies are used to facilitate your internet sessions, assist in security measures and gather information to improve the Chief Financial Credit Union website function and experience. If you choose not to enable cookies on your browser, you may not be able to use some of the services offered on Chief Financial Credit Union's websites.

### **Links**

The Chief Financial Credit Union website contains links to other websites. Please be aware that Chief Financial Credit Union does not control the privacy policies and data collection policies and practices, which are independent of and may be different than the policies and practices outlined in this document, of online retailers, partners, third party internet sites and third party services accessible through the Chief Financial Credit Union website. Chief Financial Credit Union is not responsible or liable for these independent policies and practices and it is your responsibility to review them and decide whether or not they satisfactorily protect your rights. We encourage all users to read the privacy statement of all linked websites.